

Building Customer Resilience

(reliable service, water efficiency, customer engagement)

Unprecedented UK opportunity  high ambition

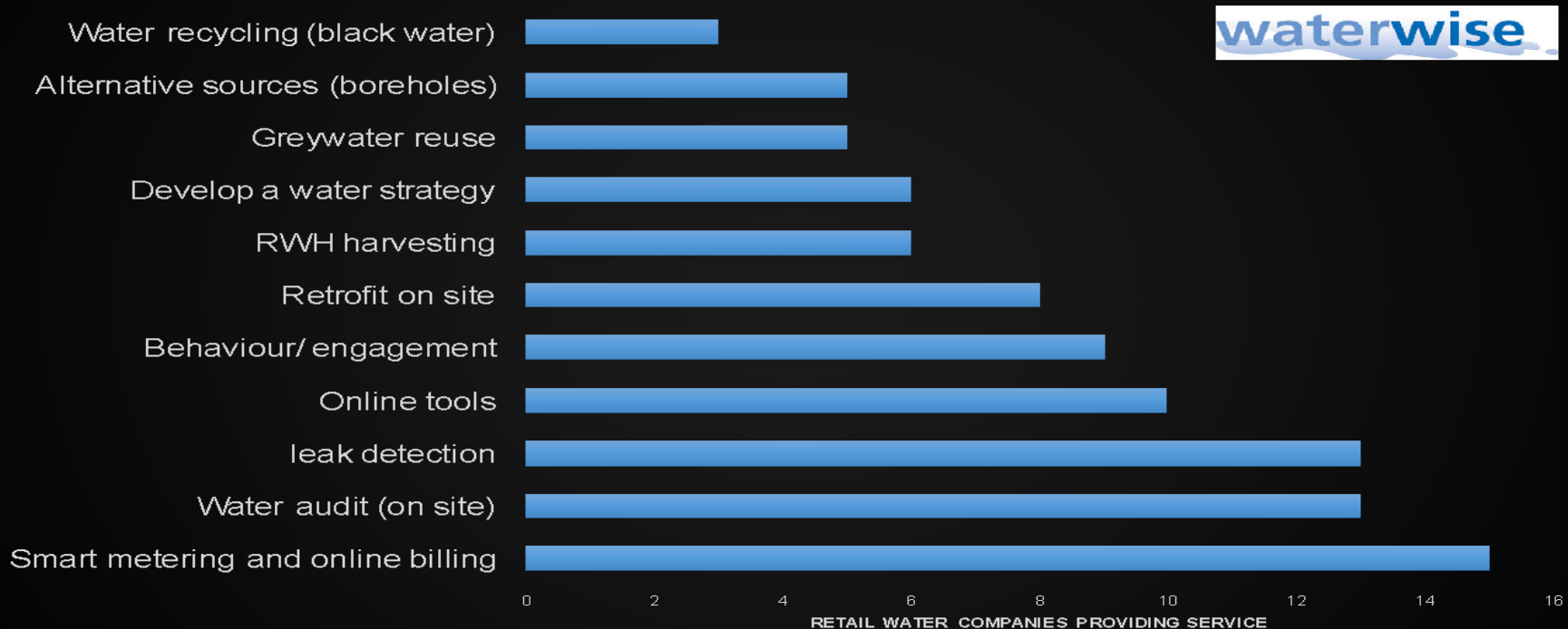


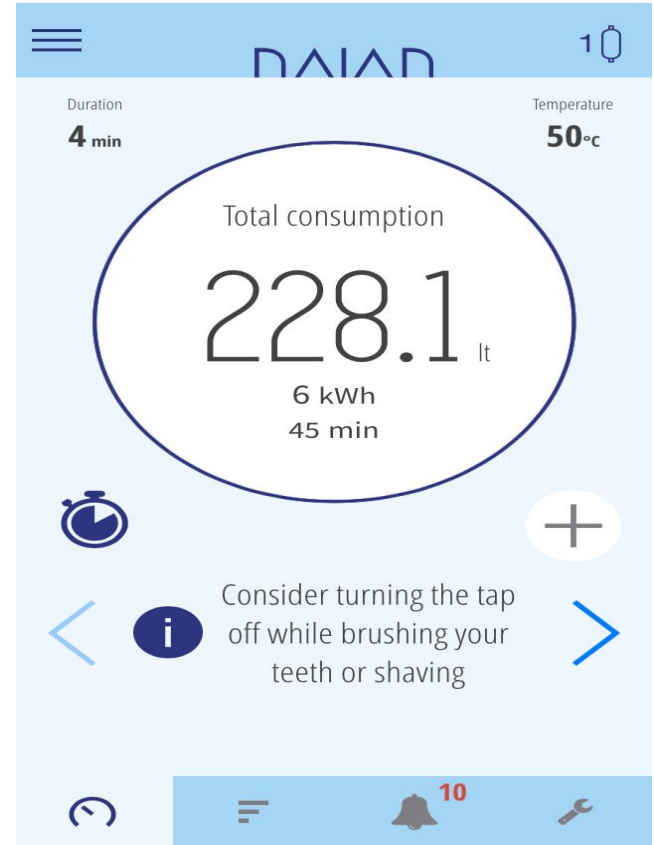


Where's the innovation?

Retail competition from 1st April 2017, but

Retail Water Company Water Efficiency Services (April 2017)







IWA EFFICIENT 2017

A CONFERENCE ON EFFICIENT USE AND MANAGEMENT OF WATER BATH, UK 18-20 JULY

www.efficient2017.com



Workshops include: smart metering; social media and efficient urban water management



KEY TOPICS

- 1 Policies & legislation
- 2 Planning & implementation
- 3 Best Management Practices
- 4 Measurement of efficiency programs
- 5 Non-revenue water, leakage and pressure management
- 6 Climate change and drought adaptation
- 7 Water and energy nexus
- 8 Water recycling and reuse
- 9 Efficiency of bulk supply system
- 10 Water security
- 11 Waste water treatment, with emphasis on industrial water use
- 12 Public involvement



waterwise



Water Innovation & Research Centre

